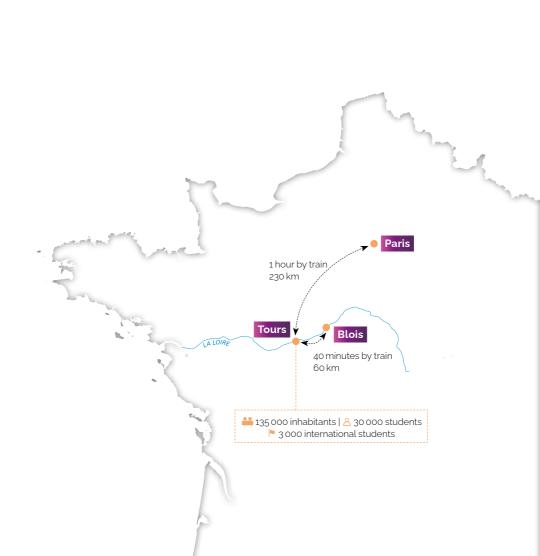
# Welcome guide INTERNATIONAL STUDENT



UNIVERSITY OF TOURS



## Welcome to the University of Tours

The University of Tours is integrated into the city and has a strong international orientation. We welcome students from all over the world and make our best to ensure their stay is a success.

A multidisciplinary establishment with a strong scientific potential, the University of Tours has multiple campuses in both cities of Tours and Blois

Nested in the heart of the Loire Valley, the city of Tours is famous for its excellent location and its sweetness of life, as well as for its cultural, historical and gastronomic heritage. This context fosters diversity and exchanges and enables our 30.000 students to study in a pleasant environment.

This guide is designed to provide you with all of the advice and information useful towards a successful integration to the University of Tours and a smooth settling as an international student.

## Table of contents

Calendar University calendar	7
University services	
Culture	9
Sport	9
University health services - SSU	9
Equality Mission	10
Your studies	
Courses	13
Pedagogical tools	14
Student card	15
Libraries	15
Improve your French	15
Consular and administrative procedures	
Checklist	17
Residence permit & Visa	18
Student life and campus contibution	19
Administrative registration	19

Health	
Social security	21
CMU-C	22
Aide médicale de l'état - AME	22
Consulting a practitioner	25
Pharmacy	25
Need to talk? Get help!	25
Housing and insurance	
Housing	27
Insurance	28
Key word	31
Daily life	
Transportation	33
Means of communication	34
Food	34
Manage your money	35
Cultural events	36
Student associations	37
Useful Apps	37
Your university	
University campuses	39
Map of Tours campuses	40-41
Map of Blois campuses	42-43

### Calendar

#### Welcome Desk

Thanks to the Welcome Desk, you will get all the information you need to start the year right! Get help on administrative paperwork, learn about university & local services, and meet other international students.

From Monday 29th August to Friday 9th September 2022

niv-tours.fr/welcomedesk

1 L J Pré rentrée D M V L L J Autumn S M S L J D M V L J D M V D M S L J D M V D D M S D D M S D D M S D D M S D D D M S D D D M S D D D D			August '22	Septemb	oer '22	October '22		November '22		December '22		January '23
3 M S L J Autumn S M 5 V L M V break D M 5 V L M S L J M V 7 D M V beginning S M J D D 11 J D M V L D M V 12 V L M S L J S M 11 J D M V L J S M 12 V L M S L J D M V 14 D M V D M V L D M S 15 L J S M J D D 16 M V D M V D M V L D M S 17 M S L J S M J D D 18 J D M V D M V D M S D 19 V L M S L J S M J D D 10 M S D D M S D D 11 J S M J D D M S 12 V L M S D D M S D 13 S M J D D M S D 14 D M V D M V D M S D 15 L J S M J D D M S D 16 M V D M V D M S D D 17 M S L J S M D D M S D 18 J D M V D M S D D M S D 19 V L M S L J S M S D D 19 V L M S L J S M S D D 19 V L M S L J S M S D D 20 S M J D D M V L S S M S D 21 D M V D M V L S S M S D 22 L J S M J D D M S D 24 M S L J S M J D D Christmas M S 25 J D M M V D D Christmas M	1	L		J	S		М		J		D	
4 J D M V break D M S L J D M V D D M S D D M S D D M S D D D D D D D D	2	М		V Pré rer	ntrée D		М		V		L	
4 J D M S L J D M S D M S D M S D M S D M S D M S D M S D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D M S D D D D	3	М		S	L		J	Autumn	S		М	
6 S M Pré rentrée J D M V S S S M S D D M S S S M S D D M S S S M S D D M S S M S D D M S M S	4	J		D	М		V		D		М	
7 D M beginning S M J D D M V L L M S S M III J D M V L M S L J S M III J D M V L M S L J M S L J D M S L J D M S L J D M S L J D M S M J D D M S M J D D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M S M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M J D M M M J D M M M J D M M M J D M M M J D M M M J D M M M J D M M M J D M M M J D M M M J D M M M J D M M M M	5	V					S		L		J	
8 L J beginning S M J D D M V L L J S M II J D M V L L J S M II J D M V D M V L J J S M J D M V L J J S M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D M J D D M J D M J D D M J D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D M J D D D M J D D D M J D D D M J D D D M J D D D D	6	S		M Pré rer	ntrée		D		М		V	
9 M V Of the semester D M V L 10 M S D M V L 11 J D M V D M 12 V L M S L J 13 S M J D M V 14 D M V L M S 15 L J S M J D 16 M V D M V L 17 M S L J S M J D 18 J D M V D M V L 18 J D M V D M V D M S 18 J D M V D M S L J S M 18 J D M V D M S L J S M 18 J D M V D M S L J S M 18 J D M V D M S L J S M 18 J D M V D M S L J S M 18 J D M V D M S L S M 19 V L M S L J S M 20 S M J D M V L M S L J S M 21 D M V L M S L J S M 22 L J S M J D M V L M 24 M S L J S M J D Christmas M 25 J D M V D Christmas M	7	D		М	ation of		L		М		S	
9 M V L J S M 11 J D M V D M 12 V L M S L J M V 13 S M J D M V 14 D M V L M S 15 L J S M J D D M V 16 M V D M V L 17 M S L J S M 18 J D M V D M V L 18 J D M V D M V D M D M D 19 V L M S L J S M 18 J D M V D M V D M D 19 V L M S L J S M 20 S M J D M S L J S M 21 D M V L M S L J S M 22 L J S M J D M V 24 M S L J S M J D D 25 J D M V D Christmas M 25 J D M V D Christmas	8	L			J		М		J		D	
11 J D M V D M V 12 V L M S L J J 13 S M J D M V L M S L J D D M S D D M S D D D D D D D D D D D D	9	М		V or the ser	nester		М		V		L	
12 V L M S L J 13 S M J D M V 14 D M V L M S 15 L J S M J D 16 M V D M V L 17 M S L J S M 18 J D M V D M V 18 J D M V D M V 20 S M J D M S L 20 S M J D M S L 21 D M V L M S S 22 L J S M J 23 M V D M V D Christmas M 25 J D M V D Christmas	10	М										
13 S M J D M V 14 D M V L M S 15 L J S M J D 16 M V D M V 17 M S L J S M 18 J D M V D M V 18 J D M V D M V 20 S M J D M S L 20 S M J D M S L 21 D M V L M S S 22 L J S M J D M S 23 M V D M V D Christmas 24 M S L J S Christmas M 25 J D M V D Christmas	11	J		D					D		М	
14       D       M       V       L       M       S         15       L       J       S       M       J       D         16       M       V       D       M       V       L         17       M       S       L       J       S       M         18       J       D       M       V       D       M       beginning         19       V       L       M       S       L       J       J       of the semest         20       S       M       J       D       M       V       S       L       J       S         21       D       M       V       L       M       S       L       J       D       Christmas       M         25       J       D       M       V       D       Christmas       M												
15 L J S M J D 16 M V D M V L 17 M S L J S M 18 J D M V D M beginning 19 V L M S L 20 S M J D M V 21 D M V L M S 22 L J S M J D 23 M V D M V L M S 24 M S L J S M 25 J D M V D Christmas M												
16 M V D M V L 17 M S L J S M 18 J D M V D M beginning 19 V L M S L 20 S M J D M 21 D M V L M S 22 L J S M J 23 M V D M V L M 24 M S L J S M 25 J D M V D Christmas M												
17 M S L J S M 18 J D M V D M 19 V L M S L J D M 20 S M J D M V 21 D M V L M S M J 22 L J S M J D M S 23 M V D M V L M 24 M S L J S Christmas M 25 J D M V D Christmas M	-											
18 J D M V D M beginning of the semest 20 S M J D M V L M S L J J of the semest 22 L J S M J D M J 23 M V D M V L M S L L 24 M S L J S Christmas M M V D Christmas M M												
19 V L M S L J of the semest 20 S M J D M S S L 21 D M S S S S S S S M S S S S S S S S S S												
20 S M J D M V 21 D M V L M S 22 L J S M J D D D 23 M V D M V L J S 4 M S L J S 5 Christmas M 25 J D M V D Christmas M												
21       D       M       V       L       M       S         22       L       J       S       M       J       D         23       M       V       D       M       V       L         24       M       S       L       J       S       M         25       J       D       M       V       D       Christmas M												of the semester
22 L J S M J D 23 M V D M V L 24 M S L J S M 25 J D M V D Christmas M												
23 M V D M V L 24 M S L J S M 25 J D M V D Christmas M												
24 M S L J S M M 25 J D M V D Christmas M									-			
25 J D M V D Christmas M												
brook										Christmas		
	26	V		L	M		S		L	break	J	
27 S M J D M												
28 D M V L M S												
29 L S M J D		_		j.					J			
30 M Pré rentrée V D M V			Drá rantrác	V					V			
31 M L S M			Fie ieilliee	<u> </u>	1							

Get information on student resources and university services through the "Points Info Campus". Many events will take place in September and October to welcome you to Tours! For more information, please read the Student life guide and the Z-Card.

### **Buddy System:** get to know a local student to help you out! † buddysystem.eu

	February '23	March '23		April '23		May '23		June '23		July '23
1 M		М	S		L		J		S	
2 J		J	D		М		V		D	
3 V		V	L		М		S		L	
4 S		S	М		J		D		М	
5 D		D	М		V		L		М	
6 L		L	J		S		М		J	
7 M		М	V		D		М		V	
8 M		М	S		L		J		S	
9 J		J	D		М		V		D	
10 V		V	L		М		S		L	
11 S		S	М		J		D		М	
12 D		D	М		V		L		М	
13 L		L	J		S		М		J	
14 M		М	V		D		М		V	
15 M		M	S		L		J		S	
16 J		J	D		М		V		D	
17 V		V	L		M		S		L	
18 S		S	М		J		D		М	
19 D		D	М		V		L		M	
20 L		L	J		S		М		J	
21 M		М	V S		D		М		V S	
22 M		М			L		J			
23 J	Winter break	J	D	Spring	М		V		D	
24 V 25 S		V S	L M	break	М		S D		L M	
25 S 26 D		D			J					
			М		V		L		М	
27 L		L	J		S		M		J	
28 M		M	V S		D		М		V	
29		М	D		L M		V		S	
30		V	D		M		V		D	
31		V			IvI				L	

Spring break - could be one week only: 17<sup>th</sup> to 22<sup>nd</sup> April

## university services



#### Culture

At the University of Tours, there are thousands of ways to enjoy your student life. To participate in an artistic practice workshop, in an artistic contest, to get enrolled in a student's club or to attend a show are so many ways to contribute to it. These are all experiences that bring their share of emotions, discoveries, opportunities and enrichment.

The **Student's Cultural Passport**, the Passeport Culturel Étudiant (PCE) is a sticker on your student card which you can buy for €8. Thanks to your PCE, you can benefit from preferential fares in more than 80 partner cultural places in Tours and Blois.

Find all of our partners' offers on pce.univ-tours.fr, Facebook and Instagram

#### Sport

Thanks to the University Service for Sports, you can practice sports all year long **\*\*suaps.**univ-tours.fr

The **Pack'Sport** is the essential tool for your sports life on campus and provides you with a multiplicity of sports. Thanks to it, you can access a wide sports offer run by the university's sports department (classes, training sessions, events, diploma courses). You can also benefit from special rates at our partner organisations.

Price: €25, non-refundable, valid for the academic year.

#### University Health Services (SSU)

You can consult a doctor or a SSU practitioner for: psychological support, psychiatry, sexology, dietetic and nutrition, gynaecology, contraception, dermatology and STI (Sexually Transmitted Infections), sports medicine, dental heath and vaccinations.

Consultations are covered by social security. Please think of making an appointment prior to your visit on: <u>a univ-tours.contactsante.fr/RendezVous</u>

+ More info: SSU | 60 rue du Plat d'Étain à Tours | Bât H - 1<sup>st</sup> floor 02 47 36 77 00 | ssu@univ-tours.fr

△ Don't forget your "carte vitale" (social security card), your "mutuelle" card (supplemental health insurance) and your health record/vaccination record. A consultation certificate can be provided to you upon request to justify for any unattended class.

#### **Equality Mission**

The Equality Mission of the University of Tours works to implement and enforce the principles of equality, parity and diversity in the institution and to fight against all forms of discrimination, violence and harassment, to enable everyone to study comfortably.

Contacts: 60 02 47 36 81 65

niv-tours.fr/l-universite/nos-valeurs/mission-egalite

#### Counselling units of the University of Tours

#### Victims or witnesses, do not remain alone:

the University is committed to you against all forms of sexist and sexual violence, harassment, cyberstalking, discrimination, conflict. Dedicated counselling units composed of staff, professionals and students acting collegially and trained in these themes, will support and accompany you in the process.

#### Why contact the counselling units?

- the unit will support you and refer you to the competent services
- the University will be able to take measures to protect victims and/ or disciplinary measures against perpetrators of violence.

#### Counselling, support and monitoring units:

▼ vss@univ-tours.fr (against gender and sexual violence)

■ stop-discri.etu@univ-tours.fr (against discrimination and harassment)

More information:

niv-tours.fr/l-universite/nos-valeurs/mission-egalite/stop-aux-violences

### Distributors of free menstrual products on campuses

Where can I find them?

• univ-tours.fr/l-universite/ nos-valeurs/mission-egalite/ precarite-menstruelle-desdistributeurs-de-protectionsperiodiques-gratuites-a-luniversitede-tours

#### Gender identity and preferred name

The University recognizes the right of transgender students to use their preferred name for a number of documents and procedures within the university.

More information here: univ-tours. fr/l-universite/nos-valeurs/mission-egalite/lidentite-de-genre

#### **Equality Mission Staff Members**

The Equality Mission Staff Members are available in all campuses, at your disposal for any questions related to equality.

How to contact them? univ-tours.

**fr**/l-universite/nos-valeurs/mission-egalite/les-correspondantes-et-correspondants-egalite

## your studies



#### Courses

The University of Tours offers a standardised curriculum with a system of points that need to be earned (ECTS credits – European Credit Transfer System) for each degree awarded.

Find our entire training offer on univ-tours.fr/formations

#### Organisation of university curriculum

 University Degree of Technology (Bachelor Universitaire de Technologie, BUT)

Undergraduate level, +3 years after A-levels, accessible after A-levels or any equivalent degree

BUT = 3 years = 6 semesters (S1 to S6) 180 ECTS

> Bachelor's Degree (Licence, L)

Undergraduate level, +3 years after A-levels, accessible after A-levels or any equivalent degree

Licence = 3 years = 6 semesters (S1 to S6) 180 FCTS

> Master's Degree (Master, M)

Postgraduate level, +5 years after A-levels, accessible after a Bachelor's degree or any equivalent degree

Master = 2 years = 4 semesters (S1 to S4)

> Ph.D. (Doctorat. D)

Postgraduate level, +8 years after A-levels, accessible after a Master's degree Ph.D. = 3 years / 180 ECTS

Semester 1 runs from September to December, Semester 2 runs from January to June. Each semester accounts for 30 ECTS credits, each successfully completed academic year accounts for 60 ECTS credits.

#### Course organisation

- > Lectures (Cours magistraux, CM) are held in amphitheatres. The professor makes a continuous speech in front of the students
- > Tutorial Classes (Travaux dirigés, TD) are held in smaller groups. It is a time for exchanging, asking questions and doing exercises.
- > Practical Classes (Travaux Pratiques, TP) are sessions held in laboratories.

#### Assessment

Each semester is equally balanced in terms of completing the academic year and validating ECTS credits. Work evaluation is performed following a twofold approach:

- > Continuous assessment (Contrôle continu, CC) all along the semester. Points can be granted for class attendance, participation, written exams as well as for most oral presentations that may be performed during tutorial classes (so-called "TD") and/or submitted to the teacher on a written basis.
- > Final exam (CT or "partiel"), This exam takes place at the end of each semester (in December or January and in May or June).

In order to validate your academic year, you are required to pass both semesters. In case of a failure, there is a "second session" or retake session that enables you, under specific conditions, to retake exams at the end of May or early June.

#### Meeting the Faculty

Faculty members are happy to discuss and answer any question before or after class.

Individual appointments can also be arranged. You can contact your professors by e-mail.

Find an e-mail address: 

univ-tours.fr/annuaire

#### **Pedagogical Tools**

#### Digital Work Environment (ENT)

The University of Tours provides you with a personalised Digital Work Environment that gives you access to a set of online tools and services: E-mails, Timetables, Student file, Documentary resources, Calendars and exam results, Online courses, Reregistration

ent.univ-tours.fr

#### Your email address

It is personal and noted on your student card:

firstname.lastname@etu.univ-tours.fr

△ Check your mail as soon as the courses start via the ENT. All year long, you'll receive important information regarding courses and student life.

#### WIFI

EDUSPOT is the University's secure network available to all students.

#### **Computer Labs**

As a University of Tours student, you can freely access over 70 computer labs all across the university campuses.

#### Printing, photocopying and binding services

Thanks to your refilled student card, you can use the photocopiers and printers (black and white) available in the university computer labs or corridors.

imprimer.univ-tours.fr

Binding, colour photocopies and printing: you can go to specialised shops such as Copifac and Corep..

#### Only one ID for all the pedagogical tools

You access codes are on your certificate of university attendance (certificat de scolarité)

#### Student card

Upon your registration, you will get your student card that allows you to be identified as a student. Thanks to the online refill system, you can:

- > Pay for your meals at the Crous University Restaurants (RU)
- > Borrow documents from the university libraries
- > Pay for your print outs and photocopies

To refill your card: Izly App or 🖰 izly.fr

#### In case your card is lost or stolen:

- Give notice of opposition on your electronic purse on the Crous website
- Ask for a new card at your Registrar's Office (reediting will be charged)
- ♥ Get an international student card here: ₱.isic.fr

#### Libraries

#### University Libraries (Bibliothèques Universitaires, BU)

Spread out over the various campuses, the 6 University Libraries (BU) welcome you for either individual or group work sessions, and for on site or on distance consulting or borrowing of library materials

#### tuniv-tours.fr/bibliotheques

You can check the BU opening hours in real time by free downloading the "Affluences" App on your smartphone.

#### City Libraries (Bibliothèques Municipales, BM)

#### Improve your French

#### University Centre for Teaching French to International Students (Cuefee)

Located in the Tours downtown area, the Cuefee accompanies you as you learn the French language and helps you pursue your studies in Tours. Two to three French courses are offered, according to your level (24 hours per semester): Written language/Oral language/Cultural option. Fee: €60 per course per semester

Cuefee : 3 rue des Tanneurs à Tours

□ cuefee@univ-tours.fr
 □ univ-tours.fr/cuefee

#### Languages Resource Centre (CRL)

CRLs enable you to evaluate your language level according to the CEFR standard (Common European Framework of Reference for Languages), as well as to develop your skills, to prepare for a certification (CLES, TOEIC, etc.).

They are available on all university campuses. 

† univ-tours.fr/crl

#### Café des langues

If you wish to meet students from all around the world and speak other languages, you can go to the Café des Langues on Mondays from 8:30 pm onwards at the "New Lita" restaurant, 17 place Jean Jaurès in Tours (please check covid measures before).
Find them on the ESN Tours Discord: https://discord.gg/rw73NUR.

consular and administrative procedures



#### Checklist

#### Documents you need to bring to France

Documents required for both European and non-European students:

- A birth certificate translated into French by a sworn translator (list of translators available at the French embassy in your home country)
- Your health record booklet (or a copy of the vaccine pages)
- A few ID photos
- ✓ A parental certificate of resources for the years 2021 and 2022 if you are still attached to your parents' tax household/ A personal certificate of resources for the years 2021 and 2022 if you file your own tax return

#### Optional:

- ✓ Your driving license and your car title deed
- A medical certificate translated into French if you intend to practice sports
- An international credit card may be useful, especially at the beginning
- ✓ The subscription to a rental guarantee via Visale if needed

- In addition, for non-European students:
  - A valid passport + a visa
  - A certificate of health insurance
  - An authorization of money transfer (contact your bank to check if this is required)
- 1 In addition, for European students:
  - A valid ID
  - A European health insurance card
- Advice: Be sure to print out, scan and store on line or on your smartphone all the necessary documents in case they get lost.

#### Things to do upon your arrival in France

What do I need to do when arriving in France?

- ✓ Validate my residence permit and my visa (when relevant)
- ☑ Subscribe to a civil liability insurance
- Subscribe to a home insurance
- Get a CVEC certificate (Student Life and Campus Contribution)
- ☑ Register at the University
- ☑ Register at the Social Security
- Subscribe to the CMU-C or to any other supplementary health insurance (optional)

All the aforementioned procedures are detailed in the following sections.

#### Residence permit & VISA

#### Apply for a visa

need to apply for a visa if you come study in Tours and if your nationality is not European or if you are not from a country belonging to the European Economic Area. Please apply at the French Consulate in your residence country.

#### Campus France procedure

International students under the Campus France procedure (list of countries available here: https://pastel.diplomatie.gouv.fr/etudesenfrance/) must get their visas through the "Etudes en France" platform. The file you will be creating will prepare your application for a study visa. To do so, please fill up a form using your country's Campus France services:

#### Validate your visa

 $\Delta$  The validation procedure is compulsory and must be done online.

Within three months after your arrival in France, you are required to validate your visa VLS-TS as well as to pay for the taxes that are related to your situation at the following address: administration-etrangers-en-france.interieur.

This simple procedure ensures your stay in France is legal.

You will need:

- > A valid e-mail address
- > The information mentioned on your visa
- > To communicate your date of entry in France
- > Your residential address in France
- > Your credit card in order to pay online for the issue fee for residence permit (Eg.: €50 for a student visa in 2022)

Make sure you keep your certificate and your visa in your passport.

If you don't complete this procedure within three months, you won't be a legal resident on the French territory anymore.

If you are not registered under a VLS-TS student status, please check:

campusfrance.org/fr/visas-et-cartes-de-sejour

#### Renew your visa

To ask for a student residence permit after a visa or to renew your residence permit (VLS-TS étudiant, for example), please go to this website:

administration-etrangers-enfrance.interieur.gouv.fr/particuliers/

between 2 and 4 months before your current visa or residence permit expires.

#### **CVEC - Student Life and Campus Contribution**

This contribution is compulsory and helps financing actions such as health care access, social support, sports practice, access to arts and culture, and improvement of the welcome procedures.

Fee: €95

To get your CVEC certificate:

- > Create your account on: The messervices.etudiant.gouv.fr
- > Connect to ① cvec.etudiant.gouv.fr You can pay by credit card online or by cash in Post Offices. A payment certificate will be immediately handed to you. You will be required to provide it to your Registrar's Office upon registration.

△ You are required to show your CVEC certificate, whether paid or exonerated, upon your registration.

#### Administrative registration

Normally, students are expected to register in July. Exceptions are tolerated for international students that are not in France yet. Please check the calendar on our website. Univ-tours.fr/inscription-etudiants-internationaux

In order to register, please make an appointment with the Registrar's Office. Please make sure you come with your registration file, all the required supporting documents and a means of payment to pay for your tuition fees.

△ All Student Office Administration contacts are available on our website:

niv-tours.fr/contacts-scolarite

Following the decision of the board of directors of September 27<sup>th</sup>, 2021, individual international students will benefit from partial exoneration of registration fees at the University of Tours for 2022-2023. Registration fees will thus be the same as the ones for French students. Applying to the University of Tours shall be considered as a request for exoneration.

For your information, tuition fees for 2021-2022 are as follows:

- > €170 for a licence degree
- > €243 for a master's degree
- > €601 for an engineering degree
- > €380 for a Ph.D.

## health



#### **Social Security**

If you don't have a valid European Health Insurance Card or a private or university European insurance, affiliation to the French general social security is compulsory. You can register online by connecting to the health insurance website dedicated to international students (available both in French and English):

etudiant-etranger.ameli.fr

**Registration is free**. It must be carried out right after your university registration. It will allow you to get reimbursed for up to 70% of your health care expenses.

Declare your regular general practitioner as soon as possible. To complement the social security reimbursements, you can subscribe to a supplemental health insurance (also called "mutuelle"). This is not compulsory, yet highly recommended

#### CMU-C

The CMU-C enables you to avoid advance payment during medical consultation (including at the hospital).

To be entitled to CMU-C, you need to:

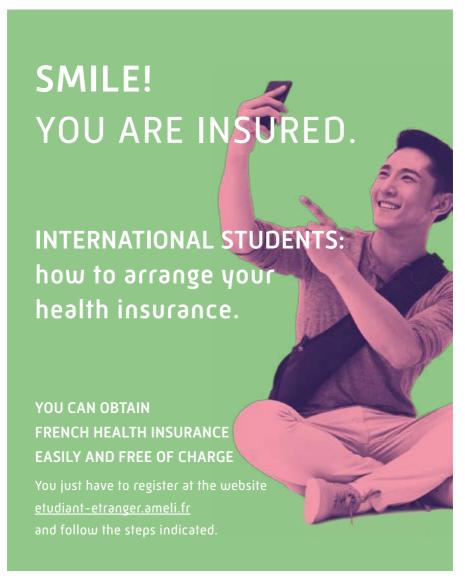
- > Live in France on a stable and regular basis
- > Have an income below a specific threshold

#### Aide médicale de l'État (AME)

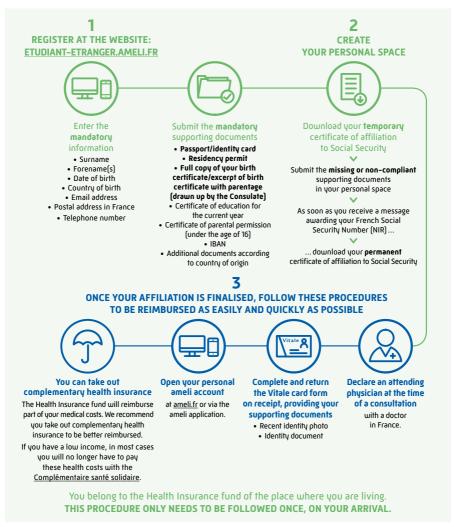
If you are a foreigner and in an irregular and financially difficult situation, you might be allowed to register in this social security programme after 3 months of staying in France, depending on your resources.

More info on: ⊕ ameli.fr/assure/droits-demarches/situations-particulieres/situation-irreguliere-ame





#### YOU ARE COMING TO STUDY IN FRANCE



#### **CONTACT THE HEALTH INSURANCE FUND:**

FROM THE AMELI FORUM at <u>ameli.fr</u> BY EMAIL from your <u>ameli</u> account, section "Contact us".

BY TELEPHONE



Monday to Friday 08:30 to 17:30. We can put you in contact with a bilingual telephone advisor on request. IN PERSON
in the <u>Health</u>
<u>Insurance fund</u> of
the place where
you are living.

D Istock – FLY-ETUFLYER-21-Caisse nationale d'Assurance Maladie – jur

#### Consulting a practitioner

If you are sick, make an appointment with your general practitioner (the one you declared to the social security services) by calling the GP office or online on mondocteur.fr or on doctolib.fr

You will be charged 25€ and you will be reimbursed by your Social Security and/or insurance and/or 'mutuelle' if you have one.

▲ A practitioner can be contracted or not contracted ("non conventionné"). What is the difference? The fees he/she will be charging, and the reimbursement you will get. Ask him/her about it.

#### Unable to attend your consultation,

- > Call the practitioner who will let you know if they can do the consult at home or not.
- > Call SOS Médecins (SOS Doctors) at 02 47 38 33 33
- ♠ Prices rise if you choose a home consultation, and even more under special circumstances (night or national holiday).

#### **Pharmacy**

With the prescription provided to you by your practitioner, go to the pharmacy to get your medicine. If you are registered at the French Social Security and you have a supplemental health insurance ("mutuelle"), advance payment will generally not be required.

△ Some prescriptions may not be refundable.
 △ How to proceed on a Sunday, a national holiday or at night? Call the police (□17) to get information on on-call pharmacies or check following website: www.3237.fr

#### Need to talk? Get Help!

#### SOS amitié

**www.sos-amitie.org**02 47 54 54 54 or 09 72 39 40 50

SOS help (English speaking)
www.soshelpline.org
01 46 21 46 46

#### **Emergency**

European emergency number: 112

Fire brigade :  $\square$  18 | Ambulance service :  $\square$  15

## housing and insurance



#### Housing

Various solutions are available to you:

- > University residences
- > Apartment rental
- > Accommodation in a private home

#### University residences

The Crous offers furnished bedrooms as well as studio apartments and furnished apartments. From 12 July 2022, you can check available accommodations and express your preference on messervices.etudiant.gouv.fr

#### crous-orleans-tours.fr/logements

△ Please get your keys from Monday to Friday before 4pm. Don't forget to inform your residence of your arrival.

#### **Housing support**

The CAF (Caisse d'Allocations Familiales, Family Assistance Fund) can provide a monthly subsidy equivalent to a portion of the rent. You can do an online simulation and check your eligibility on:

A caf.fr

#### Private housing

The university provides an online housing platform to help you find a private accommodation, a shared apartment or a temporary room:

#### housing.univ-tours.fr

If you are not yet registered as a University of Tours student, please connect to the platform with the following ID: HOUSINGUNIVTOURS.

 $\triangle$  For this type of housing, you need to be able to handle the process on your own and directly discuss with your property owner. The university cannot guarantee the quality of a private accommodation.

Here are a few sites with classified ads: ▲ Agency fees

lokaviz.fr | housinganywhere.com | mapiaule.com | leboncoin.fr | appartager. com asso-jeunesse-habitat.org bedandschool.com | paruvendu.fr | pap.fr |

Temporary housing: airbnb.com | couchsurfing.org|

#### Insurance

#### Civil liability insurance



Civil liability insurance covers any bodily or material damage you may cause to

anyone. It is compulsory in order to get your student card.

It is generally included in the home insurance, yet sometimes contains limited civil warranties. Please get accurate information on what your insurance covers in terms of damage and repair.

▲ A certificate of insurance will be required in order to get your student card and practice sports.

#### Home insurance



Home insurance is compulsory in order to rent an apartment. It covers domestic incidents or accidents (fire, robbery or water damage).



## To understand your benefits, your allowance, to create an estimate, apply online on:

The website www.caf.fr



#### **Phone app Caf - Mon Compte**







## DOCUMENTS TO BE PROVIDED INDICATED AT THE END OF THE ESTIMATION



SIMPLIFIEZ-VOUS LA CAF, TÉLÉCHARGEZ L'APPLI MOBILE



Easier, more convenient and faster, your Caf always evolves to meet your expectations.

#### Key words

**Le bail** (or "contrat de location"): The lease or rental agreement

It is an official document that you need to sign along with your property owner.

Length: 1 year. Advance notice: 1 to 3 months.

Le dépôt de garantie (or "caution"): the security deposit

This is a sum equivalent to one month of rent that you will be required to pay upon signature of the rental agreement. It will be returned to you within a maximum of two months after you move out, depending on the final inspection of the premises.

La caution solidaire ou garant: the guarantor Someone agrees on a written document to pay for your rent in the event you can no longer do so. If you do not have a guarantor in France:

evisale.fr a free quarantor service

L'état des lieux: the condition of the premises
This is the description of the premises condition
and their content in each room, furniture included.
It needs to be edited in two samples and signed
by both the tenant and the property owner when
the keys are handed over and upon leaving of the
tenant.

#### Les charges: utilities

This is the sum you need to pay in addition to the rent: cold water, common area maintenance, costs of caretaking and/or heating. Utilities may vary a lot, find out about it prior to the signature of your rental agreement.

#### **Subscriptions**

Electricity, gas, water, telephone and internet are at the tenant's expense. You can contact any supplier, for example:

- > Electricity (EDF):
  - **雷** +339 69 32 15 15
  - A edf-bleuciel.fr
- > Gaz (FNGIF):
  - **8** +339 69 39 99 93
  - dolcevita.gazdefrance.fr
- > Water (Véolia):
  - **雷** +33 969 323 529
  - ervice-client.veoliaeau.fr

When entering and leaving, remember to record your energy consumption by checking the meters. Before you leave the accommodation, remember to cancel all your subscription contracts.

## daily life



#### Transportation

#### Tram and bus

> Fil Bleu: network of buses (6am to 1am) and trams (7/7 days from 5am to 00:30am) of the Tours agglomeration

Individual tickets (€1,60/hour) can be purchased from the machines available on the tramway gates or on buses. Don't forget to validate your ticket when getting on the tramway or the bus, under penalty of a fine.

Fil Bleu Student Pass: unlimited access to the entire tramway and bus network. Monthly subscription entitles you to rebates and preferential prices at Fil Bleu partners.

Fee: €230/year (+card creation fee)

🖰 filbleu.fr

- > Remi : bus network operating in the region
  <a href="mailto:red">remi-centrevaldeloire.fr</a>
- > Eurolines, Ouibus et Flixbus: companies operating in France and Europe at very attractive prices.
  - eurolines.fr | ouibus.com | flixbus.fr

#### Bike rentals

- > Velociti: Rent your bike for only €3/month for
   Fil Bleu subscribers and €5/month for non-subscribers
   mobilite.tours-metropole.fr
- > INDIGO weel: Self-service bikes in free-floating INDIGO® weel App > create your account > geolocalisation > unlock with your phone > lock your bike upon arrival Price: €0,05"/½ hour.

  \*\*Conditions and prices available on INDIGO weel App

#### Train

"Avantage Jeune" Card: 30% off your ticket fare depending on the date.

All year long card free interesting fares:
« Découverte 12-25 » or « Prem's »

Price: €49 (1 year validity)

Tours Train Station | Place du Général

Leclerc | phone: 3635 | ⊕ sncf
connect fr

△ Think of booking your tickets up to three months ahead to benefit from competitive prices.

YEP'S (Centre Region) offers free "Rémi Liberté Jeune" cards that allow to benefit from price rebates on train tickets, including tickets to Paris: "Byeps.fr"

#### Carpooling

Share your vehicle or someone else's vehicle blablacar.fr

#### **Aircraft**

Fly to various cities in France and Europe: London, Dublin, Marrakech, Porto, Marseille from the airport of Tours-Val de Loire. Book your tickets at ryanair.com

For further destinations, please check the airports of Nantes, Paris Charlesde-Gaulle, Paris Orly. The train can take you to these cities..

#### **Means of communication**

#### Telephone and Internet

To get to know and compare the main operators' offers (SFR, Orange, Bouygues Télécom, Free), you can check their websites or go directly to an agency.

 Wi-Fi is available in all university residences.  ∆ You can choose between telephone packages ⟨with or without commitment, between €20 and €40 a month) or prepaid cards that you need to refill according to your needs (available at newsagents', tobacco shops and Post offices). If you wish an anticipated withdrawal, you'll need to pay early termination fees.

#### Regular mail

#### Food

The French usually eat three times a day:

- > Breakfast (sweet food, after waking up),
- > Lunch at around noon/1:00 pm (complete meal or sandwich),
- > Diner at around 7:00 pm/8:00 pm (complete meal).

 $\Delta$  In France, you can drink tap water: it is safe (unless otherwise indicated)

French culture is also about:

- > Being on time
- > Not smoking in a public, close space
- > Not dumping your waste into the wild
- > Recycling: tours-metropole.fr/services-aux-habitants

#### Doing your groceries

- Markets: fruits and vegetables, poultry, cheese and fish.
- ⊕ City, medium-sized grocery stores
- Large grocery stores (in the suburbs): larger choice, accessible by bus.

△ You must pay for plastic bags. To do your groceries, think of bringing your own bag.

△ Don't confuse loyalty cards with credit cards that are offered by some supermarkets.

#### University Restaurants (RU)

For a cheap lunch, think of the RU (University Restaurants) and Crous cafeterias. The list is available on our website and introduces the offer available on each campus. They are open during course period from 11:30 am to 1:30 pm (during holidays, check on a case-by-case basis on the website). Crous-orleans-tours.fr/restauration

Pay for your meals in Crous restaurants with your student card!

A Price for a meal at Crous in 2021: 3,30 €
 To refill your card: www.izly.fr

#### Manage your money

#### Bank account

With a bank account, you can:

- > Pay for most of your expenses (electricity, telephone, rent/transportation, Internet, daily expenses)
- > Receive your wages more easily if you work
- > Get directly reimbursed for your health expenses

Necessary documents to open a bank account:

- > An ID
- > A proof of your home address in France (phone or electricity bill, rent receipt...)
- > A certificate of university attendance or a student card
- > The documents that justify for your income, when relevant
- > A deposit of a minimum amount of about €20
- △ Opening a bank account will entitle your to a credit card and a cheque book. Thanks to your bank statement (RIB), you will be able to set up direct debits for your various subscriptions.

There are two types of bank cards:

- > the simple withdrawal cards allowing cash withdrawals in the ATMs of your bank 24/24 hours
- > debit and payment cards (Visa type) which allow withdrawals of money from all bank vending machines and direct payments.

The cost varies between 30€ and 40€/year (student rate).

△ Don't forget to close your bank account prior to your leaving and to get your remaining money back.

#### Monthly budget

Average monthly budget: €700 to €800 on average (rent, transportation, food, outings, leisure activities)

CVEC: €90 | Registration fees: €170 to €610 | Rent: €300 to €550/month | Food: €200 to €250/month | Electricity, gas, water: about €30/month | Telephone, Internet: €20 to €30/month

Optional: | Transportation €20/month (Fil Bleu Student Pass), sports €25 (Pack'Sport), Culture €8 (PCE)

 ∆ You should be prepared to pay about €1,500 for your settlement expenses (security deposit, electricity, water, rent, etc.)

#### Cost of living

For your information, here are some prices for everyday products

baguette liter of milk sandwich in town coffee bus ticket (1 hour) cinema ticket swimming pool ticket A meal in a restaurant from €0,80 to €1 from €4 about €1,50 €1,60 €7,80 swimming pool ticket A meal in a restaurant from €4 about €1,50 €2,40 (€4,20 student rate) €15 to €20 for a menu (starter, dish and cheese or dessert)

#### You can work in France during your studies

▲ Regulation on foreign workers in France and on student employment is strict, please check the reporting rules.

new vosdroits.service-public.fr/particuliers/F2713.xhtml

#### **Cultural** events

Find all about the latest news and student events on the online agenda at:

e culture.univ-tours.fr/agenda

Visiting Tours and its surroundings:

tours-tourisme.fr/voir-faire/agenda

#### Cinemas

- Studio 2 rue des Ursulines
- 🧮 CGR Tours Centre 4 place François Truffaut
- CGR Tours 2 Lions Avenue Marcel Mérieux
- Ciné-Loire 141 rue du Colombier
- Benefit from discount fares with your "Passeport Culturel Etudiant" card.

#### Les Greeters

These volunteers of all ages and all origins offer you a visit of the city through the eyes of a Tours inhabitant and in a friendly spirit. You can choose your Greeter according to his/her interests.

**†** loirevalleygreeters.com

#### National museums and other historical monuments

Your student card gives you access to museums at a reduced rate, and free access to national museums if you are under 25 and originate from a European Union country.

△ Enjoy the 39<sup>th</sup> European Heritage Days on September 17<sup>th</sup> and 18<sup>th</sup>, 2022. Many historical sites will be open and free of access.

#### **Student associations**

#### **ESN Tours**

Association for Erasmus and international students of the University of Tours, events

facebook.com/ESNTours

#### Les Halles de Rabelais

Students in a precarious situation can count on Les Halles de Rabelais (Tours). Food parcels are distributed twice a month

☑ leshallesderabelais@univ-tours.fr
♠ facebook.com/HallesRabelais

#### Les Bonnes Mines

Free food and clothes distribution.

**☑ lesbonnesmines.univtours**@gmail.com

Facebook: Collectif Les Bonnes Mines

#### Association Générale des Assos Tourangelles Etudiantes

Free groceries & other solidarity actions.

□ presidence.agate@gmail.com
 ↑ facebook.com/agatetours

#### **Useful Apps**

Izly: to refill your Izly account

**Fil Bleu:** Tours vicinity bus-tramway-bike network. It allows you to check hours in real time.

**Tm Tours:** cultural agenda, cinemas, libraries, real time bus and tramway network, real time train, swimming-pools, garbage collection, etc.

**Indigo Weel :** self-service bike rental in Tours

**Blablacar:** popular French car share site to travel by car for a cheap fare.

**oui.sncf**: to book your train tickets directly from your smartphone

**ouibus** & **Flixbus**: cheap bus trips from Tours to anywhere in France and Europe.

**Affluence:** real-time hours and rush hours in libraries and museums.

**Citiz**: self-service car rental nearby your place, for 1 hour, 1 day or more.

**Guidea:** weekend ideas, must-see, monuments, museums, local activities, best restaurants, shows, fast passes, hotels and flights in the best conditions.

## your university



Tours

Présidence et services administratifs nuniv-tours.fr

60 rue du Plat d'Étain Site du Plat d'Étain

Faculté des arts & sciences humaines 🖰 ash.univ-tours.fr

3 rue des Tanneurs Site des Tanneurs

Centre d'études supérieures de la Renaissance 🖰 cesr.univ-tours.fr

59 rue Néricault-Destouches Site CESR

Faculté de droit, économie et sciences sociales 🖰 droit.univ-tours.fr

50 avenue Jean Portalis Site 2 Lions

Institut universitaire de technologie de Tours 🖰 iut.univ-tours.fr

29 rue du Pont Volant Site Jean Luthier

Faculté de lettres & langues 🖰 lettres.univ-tours.fr

3 rue des Tanneurs Site des Tanneurs

Faculté de médecine 🖰 med.univ-tours.fr

10 boulevard Tonnellé à Tours Site Tonnellé
10 rue Émile Aron à La Riche Site La Riche

Faculté de pharmacie Philippe-Maupas pharma.univ-tours.fr

31 avenue Monge Site Grandmont

Polytech Tours 🖰 polytech.univ-tours.fr

64 avenue Jean Portalis Site 2 Lions

Faculté des sciences & techniques 🖰 sciences.univ-tours.fr

Parc de Grandmont Site Grandmont

IAE Tours - École universitaire de management 🖰 iaetours.fr

50 avenue Jean Portalis Site 2 Lions

3 rue des Tanneurs | Macueree auniv-tours.ir

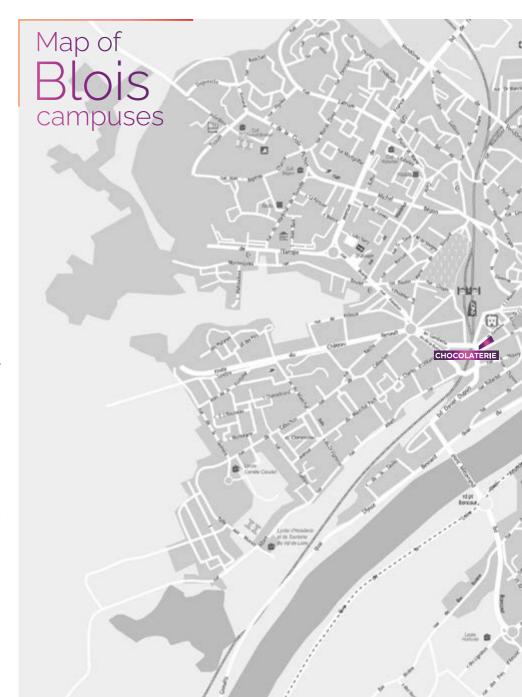
Blois

Institut universitaire de technologie de Blois | @ iut-blois.univ-tours.fr

3 place Jean Jaurès à Blois Site Jean Jaurès
15 rue de la chocolaterie à Blois Site Chocolaterie











#### International Relations Office

60 rue du Plat d'Étain in Tours | Building A - Main floor, to the right Open Monday to Friday / 9:00 am to 12:30 pm / 2:00 pm to 5:00 pm

#### Welcome and integration of individual international students

Laura Tran: ☐ 02 47 36 78 38 ☐ laura.tran@univ-tours.fr

Higher Education Registration (L1) and TCF - DAP CEF Procedure - Campusfrance

#### Registrar's General Office

60 rue du Plat d'Étain in Tours | Building A - Main floor, to the left □ 02 47 36 64 51 | ⇔ scolseve@univ-tours.fr

#### Registrar's faculty offices

niv-tours.fr/contacts-scolarite

#### **University Health Services**

Health Center (Tours)

60 rue du Plat d'Étain in Tours | Building H - 1<sup>er</sup> floor

02 47 36 77 00 | Ssu@univ-tours.fr
Prevention office (Blois)

3 place Jean Jaurès in Blois | offices JJ011 & JJ013

06 98 17 01 84 | Ssu.blois@univ-tours.fr

**Emergency numbers:** European emergency number: 112 Ambulance service: 15 Fire brigade: 18 Police: 17 SOS doctors: 02 47 38 33 33